



FUTURE INDUSTRIAL SERVICES LTD QUALITY POLICY

The policy applies to all those working for and on behalf of Future Industrial Services Ltd.

The route to continual success for Future Industrial Services Ltd lies through:

- Provide cost effective environmental solutions
- Apply proven and innovative technologies
- Provide the highest quality services to ensure total customer satisfaction
- Provide growth and development opportunities for our employees
- Continually improve our business processes.

It is the Policy for Future Industrial Services Ltd to:

- Maintain and implement an effective management system
- Continually improve the effectiveness of the management system
- Establish and monitor measurable objectives
- Commitment to comply with statutory & regulatory requirements
- Operate in accordance with best practice
- Ensure that our staff are competent to carry out assigned work

Our employees shall:

- Understand the importance of their tasks in meeting company objectives and our customer's expectations
- Be aware of the specification of the product that is a result of their task
- Achieve the required product specification
- Contribute to the development and improvement of work processes and the BS EN ISO 9001:2008 management system

Name: David Lusher Signed: *David Lusher* Date: 24/10/2016

Managing Director

Future Industrial Services Ltd